



UTC Aerospace Systems

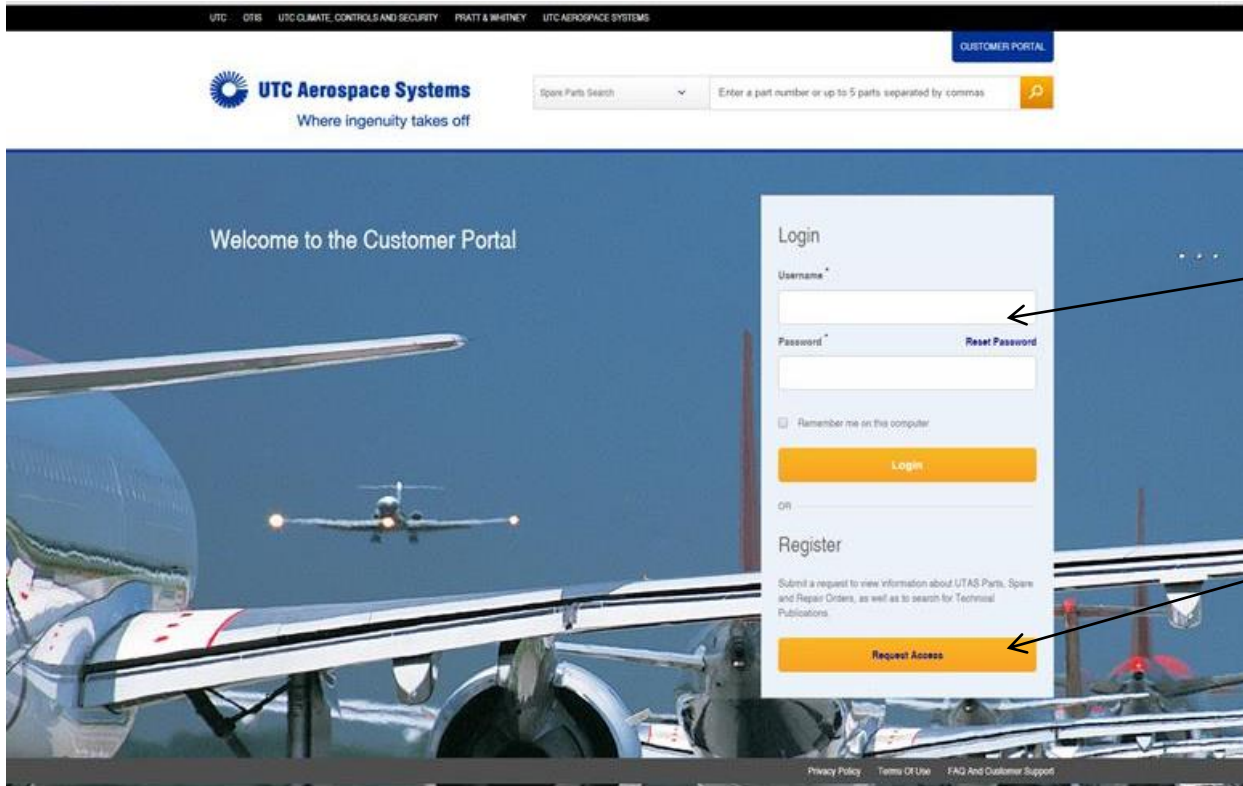
Order Status

UTAS Customer Portal User Guide

www.customers.utcaerospacesystems.com



ORDER STATUS



You must log in to be able to check the status of an order.

Enter your credentials here to log in to the site.

If you are not a registered user, click her to register for access

ORDER STATUS (CONTINUED)

UTC OTIS UTC CLIMATE, CONTROLS & SECURITY PRATT & WHITNEY UTC AEROSPACE SYSTEMS

Welcome Usa_user Log Out CUSTOMER PORTAL

UTC Aerospace Systems
Where ingenuity takes off

Spare Parts Search Enter a part number or up to 5 parts separated by commas

My Account Cart (0)

Home / My Account

Welcome to the UTAS Customer Portal

Click here for more information about this transition and to find helpful user guides.

DASHBOARD

Spare Orders			Repair Orders		
Order Date	PO Number	Status	Order Date	PO Number	Status
12-08-2015	JARED TEST 1	In Process	12-07-2015	488432	In Process
12-08-2015	SAVORY STEAK	Shipped	10-05-2015	2875002	In Process
12-08-2015	JARED TEST 1	In Process	10-05-2015	2875322	In Process

Requested Quotes		
Part Number	Part Number	Part Number
753650-10 Pending	817586-1 Pending	SR1353-34282 Pending

Privacy Policy Terms Of Use FAQ And Customer Support

This home screen gives you access to some recent activity and allows you to dig deeper into any of the functions

You can return to this dashboard at any time by clicking any Home or My Account links.

Either of these links will take you to Spare Order History.



Either of these links will take you to Repair Order History.





ORDER STATUS (CONTINUED)

Spare and Repair Search allow users to search for orders via order specific details, statuses, or date ranges.

Results can be downloaded in CSV format.

Order Search

 **Order Search and Filtering** 

Search Criteria	Date	
<input type="text" value="PO, Part, Serial # or Sales Order #"/>	<input data-bbox="562 701 788 739" type="text" value="Select Date Type"/> 	
Order Status	From Date	To Date
<input data-bbox="131 825 440 863" type="text" value="ALL"/> 	 <input type="text" value="Select Date"/>	 <input type="text" value="Select Date"/>

[!\[\]\(bfdabcc793bca2db5dd6f1ff355f4948_img.jpg\) Download results as CSV](#)

ORDER STATUS (CONTINUED)

The search results section will provide an overview of your companies order statuses.

PO #	Line #	Part Number	Quantity	Order Date	Requested Ship Date	Sched/Ship Date	Utas Contact	Status	Carrier Waybill
RB0110 18	10	11187-1_09284	1	10/27/2015	10/30/2015	10/30/2015	trey.theis@sutas.utas.com	In Process	
RB0210 28	10	766996	1	10/27/2015	10/30/2015	10/30/2015	trey.theis@sutas.utas.com	In Process	
APW-U SA-TESS I1	10	02-12361	1	10/27/2015	10/27/2015	11/06/2015	trey.theis@sutas.utas.com	Shipped	631303 72123 9-apw

The Scheduled/Shipped Date field shows the date the order is expected to ship. Once the item is shipped, it will show the actual ship date.

For orders that have shipped, you can click on the Carrier Waybill number (when available) to track your shipment.

Clicking the PO# allows you to view full order details.

ORDER STATUS (CONTINUED)

PO	Repair Order	Order Date	Selling Entity / UTAS Contact Info
UTAS-2370	0003873954	11/30/2015	Hamilton Sundstrand / Cesar.Tapia@utas.utc.com
Sold To 0000000001 Company Name 123 Street City, St 12345 United States		Ship To 0000000001 Company Name 123 Street City, St 12345 United States	
Part Details	Ship Details	Documents	
P/N Received 1380221-3 Received Date 11/30/2015 S/N Received RD-123-A AircraftId B737-700 EngineId AB-123-C Part Description TRIM AIR VALVE Req Ship Date 01/15/2016	Status Shipped P/N Shipped 1380221-3 S/N Shipped RD-123-A Repair Location Windsor Locks, CT, USA Scheduled/Shipped Date 11/30/2015 Ship From UTAS Carrier Waybill Expeditors International Exp-123456-1	Customer PO Attachment Test 0003873954-Teardown Report 0003873954-Quote Form Pictures for Portal - image 3 Pictures for Portal Test Pictures for Portal - image 2 Packing List Invoice Commercial Invoice	

Order Notes

Service Notes

Enter information you need to share with your customers.

On the spare and repair order details pages, you will find useful information such as:


- UTAS Contact email address
- Part Details
- Pricing details (spares only)
- Shipment Details
- Documents
- Order & service notes (repairs only)

Where ingenuity takes off™



ORDER STATUS (CONTINUED)

INVOICE
Hamilton Sundstrand Corporation
 One Hamilton Road, Windsor Locks, CT 06096-1000



<p>Bill to Address: Customer No: 355</p> <div style="background-color: #cccccc; height: 20px; width: 100%;"></div>	<p style="text-align: right;">Page: 1 of 1</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Invoice Number 56051069</td> <td style="width: 50%;">Invoice Date 02-NOV-2015</td> </tr> <tr> <td>Del. No/Shipment 100000000000108</td> <td>Ship Date</td> </tr> <tr> <td>Purchase Order Number SHIP PO 1</td> <td>PO Date</td> </tr> <tr> <td>Sales Order Number 3868536</td> <td>Sales Order Date 02-NOV-2015</td> </tr> </table>	Invoice Number 56051069	Invoice Date 02-NOV-2015	Del. No/Shipment 100000000000108	Ship Date	Purchase Order Number SHIP PO 1	PO Date	Sales Order Number 3868536	Sales Order Date 02-NOV-2015
Invoice Number 56051069	Invoice Date 02-NOV-2015								
Del. No/Shipment 100000000000108	Ship Date								
Purchase Order Number SHIP PO 1	PO Date								
Sales Order Number 3868536	Sales Order Date 02-NOV-2015								

<p>Ship to Address:</p> <div style="background-color: #cccccc; height: 20px; width: 100%;"></div>	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Ship Via FEDEX</td> <td style="width: 50%;">Bill-of-Lading: PO Tracking - 1</td> </tr> <tr> <td>Incoletterm EXW / FACTORY</td> <td>Currency USD</td> </tr> <tr> <td>Payment Term Net 30 Days</td> <td>Payment Due Date 02-DEC-2015</td> </tr> <tr> <td>Gross Weight 100.000 LB</td> <td></td> </tr> </table>	Ship Via FEDEX	Bill-of-Lading: PO Tracking - 1	Incoletterm EXW / FACTORY	Currency USD	Payment Term Net 30 Days	Payment Due Date 02-DEC-2015	Gross Weight 100.000 LB	
Ship Via FEDEX	Bill-of-Lading: PO Tracking - 1								
Incoletterm EXW / FACTORY	Currency USD								
Payment Term Net 30 Days	Payment Due Date 02-DEC-2015								
Gross Weight 100.000 LB									

Item	Part Number Description	Quantity	EA	Unit Price	Extended Price
20	908D109-19 CAPACITOR, FIXED PAPER DIELECT	3	EA	256.20	768.60
Net Amount					768.60
Total Taxes / VAT%					48.81
Total Invoice Amount					817.41

REMIT TO:
 HAMILTON SUNDSTRAND CORP
 DEPT CH 10214
 PALATINE, IL 60055-0214
 UNITED STATES

SAP 1000-1

THIS INVOICE IS CERTIFIED TRUE AND CORRECT BY HAMILTON SUNDSTRAND. NET CASH U.S. FUNDS
 HAMILTON SUNDSTRAND NOW ACCEPTS PAYMENTS BY MASTERCARD, VISA, OR AMERICAN EXPRESS.
 CONTACT CREDIT & COLLECTIONS AT 860/654-6047.

Documents will open in PDF format in a new browser window.

Please contact your Customer Support Representative (CSR) for assistance if your documents do not display properly.