



MAINTENANCE ORGANISATION EXPOSITION

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Title: Safety & Quality Policy
Issue 1, Rev 28 Date: 7 Aug 2019

QUALITY POLICY

Hamilton Sundstrand Shannon is committed to achieving competitive excellence and providing our customers with products and services designed, produced, and maintained to meet or exceed their expectations by:

- Complying with all customers, statutory and regulatory requirements.
- Enabling employees to achieve business and professional goals
- Continually improving processes through the Ace operating system.
- Extending Collins Aerospace quality management practices throughout the supply chain
- Promoting a highly ethical environment.

Hamilton Sundstrand Shannon is proud to serve our customers by continuously improving and delivering exceptional quality every day. We stand for Quality.

Safety and Quality standards are the responsibility of all personnel and it is the duty of all personnel to comply with this policy and to strive to both maintain the standard and improve safety & quality standards at every opportunity. This is achieved by compliance with all regulatory requirements, and compliance to company procedures

Attention will be given to education, training and the application of Human Factor principles in order to support and contribute to this safety & quality policy. As a company HS Shannon shall ensure all technical procedures are presented in accordance with good Human Factor principles.

The following are duties applicable to all personnel:-

- Each employee is a customer for work done by other employees or suppliers, and has the right to expect to receive acceptable quality work from others and similarly each employee has the obligation to provide work of acceptable quality standard to those, who in turn, are his or her customers.
- Quality improvement is a continuous process and must be approached, tackled and followed up systematically and in a planned manner. This applies to every part of the organisation.
- All personnel are encouraged to report maintenance related errors / incidents or deficiencies in tools, equipment, material, procedures, training and personnel.
- The requirements of the Quality Systems as given in this MAINTENANCE ORGANISATION EXPOSITION shall be fully applied by all organisation personnel. This includes the obligation of all personnel to co-operate with the Quality Auditors.
- Report any maintenance procedures that are not up-to-date or have known errors

All employees have a duty not to subject the environment, themselves, or any other person to unnecessary risks during the course of their work and to co-operate with those who are directing their work and with other employees.

All personnel must be aware that our commitment to the environment, health & safety applies to all employees, contractors, suppliers and visitors at all times.

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Hamilton Sundstrand

A United Technologies Company

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SAFETY POLICY:

Hamilton Sundstrand Shannon safety policy is:

Hamilton Sundstrand Shannon is committed to conducting its operations in such a manner as to ensure the safety of the product and services it supplies.

Each employee plays an important role by complying with our procedures, quality standards, safety requirements and regulations, not only by understanding and following established procedures, but also by recommending improved practices to enhance safety.

Hamilton Sundstrand Shannon encourages reporting of safety issues by all employees and ensures that no punitive action will result from this.

Measurable objectives will be established, reviewed and reported within this organization to aid and influence continual improvement opportunities for this endeavour.

Hamilton Sundstrand Shannon will ensure that this policy is properly communicated and understood throughout the organization and is reviewed for continuing suitability by top management.

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